Statcment-V

Detnils of written complaints received by Telephone Department about malfunctioning of Telephone Services in Rajasthan.

S. No.	Name of Telecom District	Complaint received during		
		Nov. , 96	Dec. , 96	Jan. , 97
1.	Ajmer	78	89	78
2.	Bikaner	38	53	54
3.	Nagpur	12	13	12
4.	Churu	36	21	26
5.	Jhunjhunu	10	4	12
6.	Alwar	14	10	17
7.	Jodhpur	41	37	28
8.	Tonk	1	8	23
9.	Jaipur	64	89	163
!0.	Bhilwara	4	11	10
11.	Sriganganagar	5	—	—
12.	Bharatpur	15	8	15
13.	Banswara	9	8	6
4.	Kotah	15	16	15
5.	Sirohi	20	17	13
6.	Udaipur	77	55	39
7.	Pali	—	3	4
.8.	Barmer	—	1	—
9.	Sikar	—	—	6
!0.	Sawai Madhopur	—		5

Norms for fixation of Phone Tariffs

455. SHRI V. HANUMANTHA RAO: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the details of the factors which are taken into account to increase phone tariffs;

(b) whether any discusson is held with economists and public representatives be fore deciding any increase in phone tariffs; and

(c) if so, the details thereof?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA): (a) The following factors are taken into accounts to increase phone tariffs:—

(i) to mobilise additional resources for accelerating the expansion of Telecom network and to upgrade the existing system to improve quality of service.

(ii) to compensate for large subsidies provided for installing rural telephones for better accessibility.

(b) No, Sir.

(c) Docs not arise in view of (b) above.

Policy for allotment of STD/PCO in Andhra Pradesh

456. SHRI V. HANUMANTHA RAO: Will the Minister of COMMUNICATIONS be pleased to state;

(a) the present policy with regard to the allotment of STD/PCO's to educated unemployed youth in Andhra Pradesh;

(b) whether it is a fact that proper screening of applicants is not being done;